



Blackburn Rovers Football & Athletic Ltd

Job Description

Job title:	Academy Steward
Department:	Academy Stewarding Department
Based at:	Blackburn Rovers Academy, Old Langho, Blackburn, BB6 8BA
Reports to:	Academy Secretary
Responsible for:	N/A
Hours of work:	As and when required. Hours of work will predominantly be offered for Academy match days which typically fall on weekends and weekday evenings.
Contractual status:	Casual Worker
1. Job purpose:	As an Academy Steward, you will be expected to be fully committed to carrying out your duties in ensuring the safety and welfare of all spectators, players, customers and clients.
2. Duties and responsibilities:	- To be committed to ensuring the safeguarding and welfare of all spectators, customers and/or clients of the Club; - Managing capacities and behaviour through proactive observation of interaction with spectators and guests; - To assist with queue and car park management within the allocated areas; - Ensure effective close down of areas at required times; - To monitor crowds and spectators; - To identify and report hazards and defects including suspect objects in line with the Club's procedures; - To report any unusual crowd dynamics as and when required; - To provide guidance to the public when required; - To patrol the Academy matchday areas as and when required; - Any other duty as reasonably assigned by the Academy Secretary.
3. Skills required:	- Excellent customer service skills; - Approachable with the ability to use initiative; - The ability to communicate effectively with a wide variety of staff, guests and spectators; - Confidence, resilience and perseverance to deal with incidents when they arise; - Enthusiastic with a natural ability to relate to a wide range of people; - The initiative to work independently and the ability to work in a team; - Flexibility, empathy and commitment; - Self-motivated; - Good organisational skills; and - The ability to remain calm under pressure.
5. Qualifications required:	- NVQ2 Spectator Safety or working towards (desirable); - Customer service qualification (desirable); and - SIA Licence (desirable).
DBS check required:	Yes (Enhanced)

The document is a guide only and should not be regarded as exclusive or exhaustive. It is intended as an outline indication of the areas of activity and will be amended in the light of changing needs of the organisation.



EMPLOYER RECOGNITION SCHEME

BRONZE AWARD

Proudly supporting those who serve.





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How to Apply

Due to high-levels of interest, this post may close early so early application is advised, otherwise the closing date for this role is **5pm on Wednesday 5th August 2026**.

To apply, please submit your application through the EFL I-Recruit platform [HERE](#)

Equality and Diversity

Blackburn Rovers FC is committed to the principle of equal opportunity in employment and its employment policies for recruitment, selection, training, development and promotion are designed to ensure that no job applicant or employee receives less favourable treatment on the grounds of race, colour, nationality, religion or belief, sex, sexual orientation, marital status, age, ethnic and national origin, disability or gender reassignment.

Safer Recruitment

Blackburn Rovers FC is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults. The successful applicant will be required to undertake appropriate safeguarding checks as well as providing proof of right to work in the UK.



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